



# Company Profile

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# About Us



The company was established on the 10th October 2013 by Reuben W. Kaizer who previously worked in the Botswana Defence Force (BDF) and trained as a Security Agent under the Security Squadron. Emerging with a powerful sense of purpose, it is our intention as Impact Mode Security Services to hit two birds with one stone; Impact Mode Security Services is a viable option in the home of security market, and you should not rule it out until you have compared it to the other choices available in your area.

## Mission statement

Our mission is to provide each of our clients with the most effective ethical solicit possible. Guided by relentless focus on our four imperatives, we will constantly strive to implement the critical initiatives required to achieve our vision. All of our long-term strategies and short-term actions will be moulded by a set of core values that are shared by each and every associate. We will realize this mission by setting the highest standards in service, reliability, security and cost containment in our industry and making sure we achieve them.

## Vision

Be an effective and highly respected security service solution and continually improve all aspects of the world in which we operate, thus creating a better tomorrow than today with activities to benefit society and commitment to build shareholder value by making Impact Mode Security Services a truly sustainable security company through strong execution of our strategies.

## Values

- **Integrity & Trust:** We foster a culture of transparency, dependability, accountability, honesty and reliability.
- **Team Work:** We recognized the need to work as a team characterized by trust, understanding, collective effort and perseverance irrespective of rank or gender.
- **Innovative:** We confine to employ new concepts and being proactive in order to equal future objections.
- **Excellence:** We commit to being superior in all we do and deliver services efficiently and effectively.

## Our Services

- Human Security Guards
- Alarm Systems
- Dog Services
- Security Products
- Cash in Transit (put cash management, Armoured vehicles, and cash box tracking under cash and transit)
- CCTV Surveillance.



# Our Services

## Security Guards

We are committed to providing quality services thus giving our customers complete peace of mind. In this respect, we provide our clients with smart, strong, clean, loyal and well trained security personnel for their security. Whether it is a low profile event or residence security, there are security risks to be addressed. We aim to be flexible and meet your specific security requirements while keeping with the limitations of the legislation.

**Selection & Security training:** At Impact Mode Security we make significant investment in the way they select, induct and train staff. We provide our team with ongoing training and personal development to ensure they have the highest quality training across all areas of their work from completing basic duties to managing the most complex multi-service sites. The security aspect of their job include frequent drill, which its main purpose is to instil discipline and for fitness.



## Guard Dogs

For clients who wish to secure dog services over and above the guard services, we provide well trained guard dogs such as German shepherd with trained personnel to handle them. The company provides the dog which comes with a dog handler (as a package). The dog handler is a security guard who has received more specialized training in dog handling to ensure such a dog does not become a hazard to other innocent persons and property in its area of deployment. At no time such a dog will be handled by an inexperienced guard. These dogs are dropped and picked up from the client's site at the company's cost for and after the assignment.





# Our Services

## Alarm Systems

**Intruder Alarm System (IAS):** The company technical team will perform an assessment of customer requirements at his/her premises. The team will design and install the most effective intruder alarm system ranging from single site system to a fully integrated and networked alarm system covering multiple locations. The Alarm Receiving Centre (ARC) have daily data communication allowing us to receive status reports on all monitored IAS, which allows us to manage your system effectively and be proactive to any attention required. The company will maintain, monitor and back-up the alarm system at an agreed fee per month.

**Fire Alarm System:** As the importance of fire alarms is the responsibility of the premises occupier, we only provide installation of fire alarm systems designed to detect fire as per the Fire Reform Act.

## Alarm Response & Monitoring

Our response time is 10 minutes maximum. Our team will be stationed at the one of the facilities thus drastically reducing the response time since they will be nearby at all times. With our mobile patrol units as backup, if required, our Static Security Officers are safe in the knowledge if anything untoward happens on their site, their support units are only minutes away. This makes our response time even shorter as they are readily available when needed.





# Our Services

## Cash in Transit

### **Our Cash Management Services**

Impact Mode Security specialises in the secure collection, transportation and processing of cash, cheques and other valuables for our clients throughout Botswana.

Employing state-of-the-art technology, our expert teams operate discreetly, wearing plain clothes and utilising unmarked vehicles to securely transport cash and valuables for small, medium and large businesses as well as local, state and Government departments.

### **Cash Collection**

Impact Mode Security's collection service considerably reduces the risks associated with the transportation of cash and other valuables to and from your premises.

We offer tailored collection services, meeting the specific requirements of our clients throughout Botswana, these proven and customisable cash in transit solutions eliminate the need for our clients to go to their bank, stand in line and wait for the teller to count their money.

### **Change Delivery**

Does your business need a regular supply of notes and coins to facilitate the amount of change required when carrying out your business activities?

Unlike the majority of our competitors, Impact Mode Security can process and supply any amount of change or cash a client requires without having to depend on the banks by utilising our own secure cash processing centre.

### **Cash Processing**

We know it is important to get your cash processed and banked as soon as possible.

Impact Mode Security guarantees that the collection will reach your bank on the same day it is collected.





# Our Services

## All Equipment Relevant to The Service Is Provided

Tamper proof bags, security seals and serialised duplicate receipt books are supplied at a cost.

Our system of collecting and delivering is simple and fool proof.

We have never experienced a loss or discrepancy with our cash collection and banking services.

## ICD MK3 Timer Box (CPC)

Notes & Coins are put in cash timer box for security purposes. This cash smoke boxes are tracked at all times since they are installed with a tracking device.



## Armoured Vehicle

Safely transporting cash and valuables in bulletproof CIT vehicles equipped with 360° surrounded surveillance. Our CIT vehicles are crafted according to international ballistics standards set for armoured vehicles in Botswana. This allows us to meet the custom requirements of personal security agencies, Cash centers & banks.

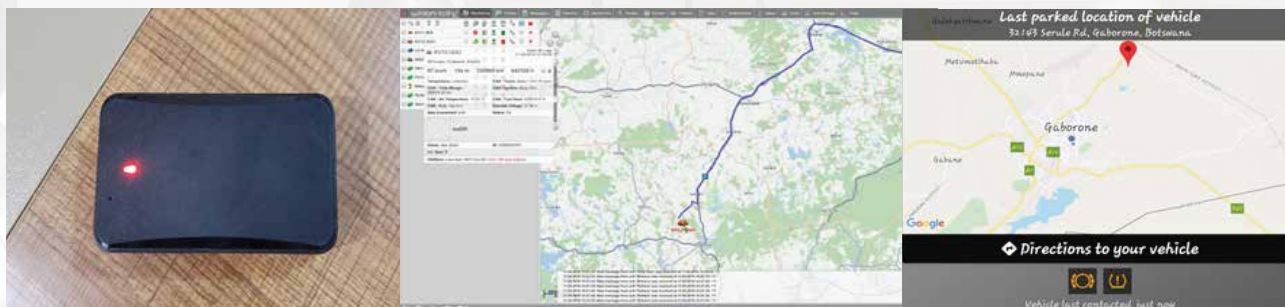




# Our Services

## Vehicle & Cash Box Tracking

All our vehicles & cash boxes are installed with tracking devices to monitor their real time movement at all times. The client has access track all movement of the vehicle and the cash at the comfort of their couch. The tracking software can be accessible from any Android, Apple or Computer devices.



## Security Products Guard Monitoring Unit

This device will be mounted at strategic points as stated in the tender specification. Guards patrol and clock points along their patrol route using the baton. Clocking data is then downloaded onto a computer through the docking station connected to the computer by a USB cable. Reports can then be printed on a monthly basis and submitted to relevant authorities.

The Unit uses a tag-based system where supervisors can configure shifts and patrols. It caters for a maximum of 20 guards and 20 supervisors.



## Access Control

R915 INDOOR/OUTDOOR PROXIMITY READER AND KEYPAD  
CODE: PA3579

FEATURES:

- Only 4 wires instead of 7 to connect with 4-wire access control modules
- In-field firmware upgradeable via CONV4USB and Win Load
- Adjustable red/green LED intensity and buzzer frequency
- Extreme weather-resistant design (injected rubber gasket and PCB cover)
- Tricolor LED display
- Available in 3 colors (white, silver and black)





# Our Services

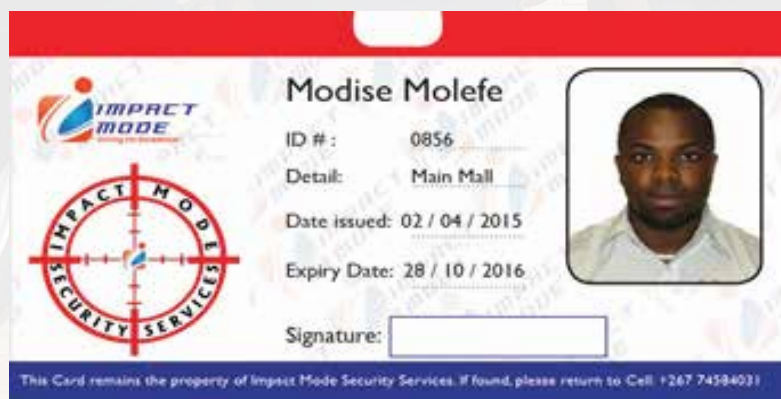
## CCTV Systems

**CCTV Surveillance:** We provide maintenance and monitoring contracts for CCTV systems, intruder alarms or monitored alarm system. We are always prepared for any technical problems, our highly skilled team are always on hand to rectify any technical problems, we also specialize in re-assessment and the rectification of faults or breakdowns on existing systems, not previously installed.

## Staff Profile Guarantee

Impact Mode Security guarantee to provide you with a detailed photographic staff profile of the security operative conducting the service prior to the service taking place.

This gives you and your staff confidence and peace of mind when conducting the service.





# Our Current Clients



We have worked with the government of Botswana on various tenders that includes,

We have managed to complete the below projects successfully. The project at Molepolole Administrative Authority had some challenges especially that it involves guarding schools across the Kweneng catchment area with difficult terrain and the schools being scattered over a radius of more than 200 kilometres managing over 80 security guards. We have completed and still working on similar projects with no to less cases of theft. Our guards were well and timely paid and thus we never had any labour issues. This is the reason why we were recommended to take up other jobs elsewhere.

	<b>LIST OF OUR CURRENT CLIENTS</b>	
CIPA	Provision of security guard services	CURRENT
AUCTION HOUSE	Provision of cash in transit	CURRENT
LOBATSE TOWN COUNCIL	Provision of cash in transit	CURRENT
BOBIRWA COUNCIL	Provision of security guard services	CURRENT
KWENENG LANDBOARD	Provision of security guard services	CURRENT
CHOBE LANDBOARD	Provision of security guard services	CURRENT
ICT	Provision of security guard services	CURRENT
KASANE BTV	Provision of security guard services	CURRENT
MINISTRY OF DEFENCE	Provision of security guard services	CURRENT
POLICE TTB TOWERS	Provision of security guard services	CURRENT

# Our Previous Clients



We also provide security services at the **Ministry Of Defence Justice and Security**, which is one of the most critical Ministry which deals with the security of the country and we have managed to execute the project very well with minimal problems. We are doing well on these tenders and we feel if we are awarded the tender at **the client's**, we are going to execute it with ease. We have gained the much needed experience.

LIST OF OUR PREVIOUS CLIENTS	
CLIENT NAME	DISCRPTION
NORCON GROUP	Provision of security guard services
S.P FASHION M	Provision of security guard services
MOKGABO	Provision of security guard services
AUCTION IT	Provision of security guard services Provision of cash in transit
MOLEPOLOLE COUNCIL (MAA)	Provision of security guard services

System Installed 210

Premises Secured 282

Satisfied clients 134



# Our Team

## Reuben W. Kaizer

### Managing Director & Founder

Reuben W. Kaizer is the Managing Director of Impact Mode Security Services. He is a former Botswana Defence Force soldier who was trained and employed in the Security Squadron and has been a gem in his work. A strong motivator who has led his team with extreme hard work, loyalty and a firm believer of old saying, "When the going gets tough, the tough gets going". He has significant and relevant experience in all aspects of the security to curb the subversive activities of the anti-national elements and conducting operations and has shown leadership, dedication and team spirit during those operations. He has participated in interaction with other companies and forums to brief and sensitize about security very often. Mr. Reuben W. Kaizer has also built an extensive network of relations with security professionals in both government and non- government organizations. He has been guiding Impact Mode Security to realize that constant change is the only step forward towards the future.

## Gadifele Onamile

### General Manager

Miss Gadifele Onamile is the General Manager for Impact Mode Security Services and has been in the security industry for the past 10 years. She holds a Diploma in Information Technology. A seasoned campaigner of sort, Miss Onamile has a significant and relevant experience in all aspects of the security. She has held managerial position in different companies over the years.

## Tumelo Marape

### Operations Manager

Mr Marape is the Operations Manager for Impact Mode Security. He holds BSC (Honours in computing- Network and Infrastructure Management) with Botho University. He has also undergone and completed our in-house Basic Security Course for Supervisors and Managers to enhance his knowledge on security systems at different levels. His duties among others will be to liaise and coordinate between Impact Mode Security and the client. He oversees the day to day management of the security guards, their training, deployment, parading and welfare. Mr Marape has worked in the security industry for over 5 years with Impact Mode Security.





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